Appendix C

Prior Authorization and Review Agencies

The ColoradoPAR Program Administered by eQHealth Solutions

Address

eQHealth Solutions
Attn: Colorado Medicaid Program
5802 Benjamin Center Dr. Suite 105
Tampa, FL 33634

Department Telephone numbers

ColoradoPAR Provider Line Customer Service 888-801-9355

ColoradoPAR Provider Fax 866-940-4288

Colorado Department of Health Care Policy and Financing

1570 Grant Street Denver, CO 80203 303-866-2993

Colorado Department of Human Services Developmental Disabilities Services

3824 West Princeton Circle Denver, CO 80217 303-866-7450

Regional Behavioral Health

The Mental Health Program is operated statewide. The state is divided into five (5) service areas. In each area the program is managed by a different Behavioral Health Organization (BHO), formerly called MHASA. Click here for the chart that contains contact information for the BHOs.

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Colorado Medical Assistance Program Fiscal Agent

Xerox State Healthcare

Prior Authorization Request for Long Term Care, Nursing Facilities PO Box 30

Denver, CO 80201-0030

Prior Authorization Assistance

800-237-0757

Prescription Drug Card System (PDCS) Pharmacy Support

800-365-4944

Fax 888-772-9696

A link to a list of Community Centered Boards can be found on the Clients & Applicants Long-Term Care page of the Department's Web site.

A link to a list Single Entry Point Agencies can be found on the Clients & Applicants Long-Term Care page of the Department's Web site.

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Appendix C Revisions Log

| Revision Date | Appendix | Pages | Made by |
|------------------|--|-------|---------|
| 04/24/2009 | Appendix C – Updated CFMC Fax # | 1 | jg |
| 10/01/2009 | Updated Appendices C and D | 1-2 | jg |
| 08/31/2011 | Updated PAR information in Appendices C, D and N | 1-2 | jg |
| 11/25/2011 | Appendix C - Added Regional Behavioral Health Information | 1 | jg |
| 11/06/2013 | Updated ColoradoPAR address | 1 | Jg |
| 9/2/15 | Updated information for eQHealth and to indicate Xerox is for Long Term Care, Nursing Facility. Removed MassPro information. | 1-2 | JH |

Note: In many instances when specific pages are updated, the page numbers change for the entire section. Page numbers listed above, are the page numbers on which the updates/changes occur.

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